Installing the NoCable Outdoor TV Antenna

Indoor/Outdoor Amplified TV Antenna

Model No. NC-001-OUT

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Product Registration
http://nocable.org/register
PRODUCT DETAILS

Included in Package:

- Antenna Unit
- VHF Enhanced Rods
- Wall/Pole Mounting Kit
- 10m Coaxial Cable
- Power Inserter
- AC/DC Power Adapter

Product Features:

Free Local TV! The number of channels received will vary from location to location. Generally, the closer you live to a metropolitan area, the more channels will be available.

This antenna is capable of receiving programming from major local broadcast networks (CBS, ABC, NBC, FOX, NBC, PBS) plus many additional networks (CW, Qubo, ION, MyTV, Univision and more).

Tip: Visit http://dtv.gov/maps to get a list of likely channels in your area.

US-based Support. We are a US-based company, and we take pride in supporting our customers. Visit http://nocable.org/support to access troubleshooting and optimization tips to get the most out of your antenna.

INSTALLATION

1. **Mount the antenna.** This can be mounted indoor or outdoor. Mounting can be done vertical or horizontal, on a wall (Figure 1), fence or a pole (Figure 2). Mounting brackets are included.
   a. Screw the two VHF rods onto both sides of the back of the antenna.
   b. The antenna should be generally pointing in the direction provided by the report obtained by entering your address into NoCable.org

2. **Connect the coaxial cable to the antenna.** Take the end of the long coaxial cable that has the waterproof cap and attach it to the back of the antenna (Figure 3). Slide the waterproof cap inside the back of the antenna housing.
The other end of the coaxial cable needs to then be fed into the home towards either a TV, an RF splitter or a set-top box.

3. **Connect the coaxial cable to the power inserter.**
   The end of the coaxial cable inside the home needs to be connected to the coaxial input on the power inserter. Ensure that all connections are finger-tight.

4. **Connect the power inserter to a power source.**
   Turn it on (red light will appear on).

5. **Connect the power inserter’s coaxial cable** to the back of either a TV, an RF splitter or a set-top box depending on your setup.

6. **Scan for channels.** In the TV’s setup menu, set the mode to Broadcast, Antenna or Air (NOT CABLE), then ask the TV to “scan” for new channels. Consult your TV’s manual for detailed instructions.

7. **Adjust antenna for best reception.** Try various positions, heights and directions to gain better reception. Remember to rescan for channels after each adjustment.

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Still having issues?
Continue on to our troubleshooting tips...

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**Figure #1**

Figure 1 displays how to mount the antenna on a wall.
Use appropriate screws (not included) to attach to wall, fence or side of home. This antenna can be mounted either vertical or horizontal.

**Figure #2**

Figure 2 displays how to mount the antenna to a pole.
Use supplied bracket to surround pole and use wing nuts to tighten bolts.

**Figure #3**

Figure 3 displays how the waterproof cap is attached.
(1) Waterproof cap pushed inside antenna.
(2) Create U-shape in coaxial cable to prevent water from entering antenna.
TROUBLESHOOTING

Did you remember to scan?
Before your TV can capture any channels, you need to first set the TV to Broadcast, Antenna or Air mode (NOT CABLE), then “scan” for channels. Without this step, your antenna will not work. Here are some help links for getting it to work for your TV: https://nocable.org/tvscan

Small Changes = Huge Differences
Typically, it is important to get your antenna setup as high as possible in your home, and on a window or wall if possible. Antennas typically need to be oriented or "aimed" to get the best signal from the desired station.

DTV reception can often be improved just by changing the location of your current antenna, even as little as a few inches. Please remember to rerun your channel scan each time you move the antenna to a new location. For example, moving it away from other objects or placing it higher or lower can sometimes improve reception. Be sure to move the antenna slowly to allow time for the signal received to be displayed.

Tip: Patience is usually rewarded here. Try as many positions and orientations as you can. Signals can sometimes be extremely finicky!

Do you have an older TV?
Was your TV made before 2006 or is it considered a "display"? If you answered “yes” to either of those, you will likely also need to purchase a digital converter box to get any antenna to work properly. This is not common, but worth exploring. More information on this can be found here: https://nocable.org/oldtv

Get it high!
Height is usually the single best thing you can give an antenna for improved reception. Slight changes in positioning also help, but you need to be patient and try as many places as you can... the slightest change can sometimes make an ENORMOUS difference.

Try our apps
NoCable has created apps on all the major app stores to specifically help our customers get the most out of their antenna. Search “NoCable” in the iTunes, Google Play or Amazon Alexa stores today!
Let us show you!

Does video work better for you than reading long and boring booklets like this? If so, check out our instructional videos on YouTube!

And finally...

Every home is unique in terms of its terrain, foliage, weather, obstacles, and installation details which can and will impact reception for any antenna.

Good luck!

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**WARRANTY**

**NoCable One-Year Limited Warranty**

NoCable provides a warranty to the original purchaser of new NoCable Products against any defects in materials or workmanship for a period of one (1) year from date of purchase, subject to the terms herein. This warranty is non-transferrable. If a Product covered under this warranty is determined to be defective within the warranty period, NoCable will, unless otherwise required by applicable law, either repair or exchange the Product at its sole discretion.

**How to Obtain Warranty Service**

(Pre-authorization is required)

To obtain warranty service, contact NoCable Support at support@nocable.org or visit http://nocable.org/support. Preauthorization must be obtained before sending any product to NoCable. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

NoCable will (or at its option) repair or replace the defective product at no charge to you. This warranty does not cover costs incurred in removal or reinstallation of the product.

This limited warranty does not apply if the product is damaged, deteriorates, malfunctions or fails from: misuse, improper installation, abuse, tampering, neglect, accident or modification of said product from its original state by NoCable. Acts of nature such as damage caused by wind, lightning, ice or corrosive environments are also not covered by this warranty.

NOCABLE WILL NOT ASSUME ANY LIABILITIES FOR ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, MADE BY ANY OTHER PERSON.

THE FOREGOING WARRANTY SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF ANY PERSON, WHETHER IN CONTRACT, TORT OR OTHERWISE, AND NOCABLE SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE OR COMMERCIAL LOSS, OR FROM ANY OTHER LOSS OR DAMAGE EXCEPT AS SET FORTH ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.
Return Refund Policy

When bought on a third-party website (like Amazon): Absolutely no refund after 30 days of purchase. For any return for refund, customers should contact their place of purchase to find out that retailer’s return policy.

When bought on NoCable.org: Standard 30-day money back and/or refunds to USA only. Returned merchandise must have RMA number on the box and one copy of proof of purchase inside. RMA number needs to be obtained in advance from NoCable customer service. Visit http://nocable.org/support or email support@nocable.org to obtain the RMA number. A restocking fee of 15% can be deducted from a refund. Ask your customer service representative for more details.

Additional Languages

Español: Para obtener instrucciones en español, visite http://nocable.org/support/es

Français: Pour obtenir des instructions sur le français, visitez le site http://nocable.org/support/fr

有关中文说明：请访问 http://nocable.org/support/cn

Русский: Для получения инструкций на русском языке посетите сайт http://nocable.org/support/ru

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